

MP

SAS

Mr and Mrs J Langford
24 Pound Road
Wednesbury
West Midlands
WS10 9HJ

5 December 2008

Dear Mr Saab

We would like to thank you and your colleges for the excellent workmanship on our extension.

You and your employees were very efficient and professional. We appreciate your courteous manner and the fact that nothing was too much trouble for you. Our extension was built to a high standard with as little disruption to us as possible, we were also impressed by the fact that they always left our house clean and tidy.

You and your employees are a credit to the building profession with your courteous manners and your customer service to ensure that the customer is always happy with what you are doing, and to resolve anything the customer may not be happy with.

We would like to finish by saying it was a pleasure to have you and your employees work on our home.

Yours sincerely

John and Joan Langford

IMPROVEMENTS DIVISION
RECEIVED
15 MAY 2009
SF
PASSED TO 9016 SF

SANDWELL M.B.C.
DEPARTMENT OF HOUSING
16 JUN 2009